



Indianapolis “Keys to Housing” Resource Guide



WHAT IS YOUR CURRENT SITUATION?

I am staying outside or in a car and need help finding an emergency shelter or other immediate resources.

Call Indiana 2-1-1. They can help you find shelter if you need it. Once you are safely in shelter, shelter staff can also talk to you about housing options. The phone line is available 24/7.

Indiana 2-1-1
Dial 211 or (866) 211-9966

I am staying in an emergency shelter, outside, or in a car and need help finding a long-term housing solution.

Contact an access point. If you call, you might have to leave a message, but they should call you back. Please leave only one message but call back if you do not hear from anyone within 2-3 business days. Most are only open during regular business hours.

I am seeking assistance to maintain my current housing.

For all other needs, call 211 or visit the Handbook of Help

INDIANA 2-1-1
Phone: Dial 211 or (866) 211-9966 (available 24/7)
Text: Text your ZIP Code to 898-211 (available Monday-Friday 8am-5pm)
Online: <https://indianacommunityconnect.in.gov/>

HANDBOOK OF HELP
<https://www.chipindy.org/handbook-of-help.html>

Adult & Child
603 E Washington St., 46204 (9th Floor)
WALK-INS ONLY, WEDNESDAYS 9-11:30AM & 1:30PM-4PM

Damien Center
317-423-0561 | 26 N Arsenal Ave., 46201
IN-PERSON APPOINTMENTS OR PHONE CALLS PREFERRED

Homeless Initiative Program (HIP)
317-957-2275—Triage: M, T, Th, F 8:30-11:30am
VETERAN AND NON-VETERAN ACCESS POINT
PHONE ONLY PLEASE – NOT ACCEPTING WALK-INS

Horizon House
317-423-8909 x476 | 1033 E Washington St., 46202

VETERAN ACCESS POINTS:

H.V.A.F. of Indiana
317-951-0688 | 964 N Pennsylvania St., 46204
PHONE ONLY PLEASE – NOT ACCEPTING WALK-INS

InteCare
855-896-4345 or ssvf@intecare.org

Volunteers of America Ohio & Indiana
855-332-8387 | 6919 E 10th St., Suite E2, 46219

IF YOU NEED RENTAL ASSISTANCE:
IndyRent.org
indyrent@jbncenters.org | 317.912.1260

IF YOU THINK YOU MIGHT BECOME HOMELESS IN THE NEXT 14 DAYS:
Contact a community or neighborhood center. Most are open during regular business hours.

Hawthorne Community Center
317-637-4312 | 70 N Mount St., 46222


Homeless Initiative Program (HIP)
317-957-2275—Triage: M, T, Th, F 8:30-11:30am
PHONE ONLY PLEASE – NOT ACCEPTING WALK-INS

Indiana Legal Services
844-243-8570 | 1200 Madison Ave., Suite 300, 46225

Indianapolis Urban League
317-693-7603 | 777 Indiana Ave., 46202

John Boner Neighborhood Centers
317-633-8210 | 2236 E 10th St., 46201

PACE
ONLY FOR PEOPLE WITH FELONY CONVICTION(S)
317-612-6800 | 2855 N Keystone Ave., Suite 170, 46218

 **DON'T FORGET: if any of your contact info changes, please notify an access point. We can't help you if we can't find you!**

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