

# CoC Quarterly Convening.

January 26, 2021



COALITION FOR HOMELESSNESS  
INTERVENTION & PREVENTION

# Agenda for Today

Highlight of CoC Successes and Challenges in 2020

Community Plan Scorecard

Preview of 2021 Priorities and Q1 Highlights

CoC Talent Pipeline Project

“Council Conversations” with

- Pastor David Greene, faith-based community representative
- Scarlett Martin, Director of Indianapolis’ Dept of Metropolitan Development

**PRIORITY 1:**

OPTIMIZE CRISIS RESPONSE SYSTEM TO REDUCE LENGTH OF TIME HOMELESS AND FOCUS ON PERMANENT HOUSING AS A SOLUTION

**PRIORITY 3:**

EXPAND AND ENHANCE SUPPORTIVE SERVICES TO INCREASE HOUSING STABILITY AND PREVENT RETURNS

**PRIORITY 5:**

REFINE COLLECTIVE IMPACT INFRASTRUCTURE TO ALIGN RESOURCES, IMPROVE COLLABORATION, FOSTER TRANSPARENCY

**PRIORITY 2:**

INCREASE PERMANENT HOUSING

**PRIORITY 4:**

UNIFY INTERSECTING SYSTEMS TO PREVENT / REDUCE INFLOW

**PRIORITY 6:**

REDUCE DISPROPORTIONALITY AMONG PEOPLE OF COLOR ACROSS THE SYSTEM (IMPLEMENT RACIAL EQUITY)



**INDIANAPOLIS COMMUNITY  
PLAN TO END HOMELESSNESS  
2018–2023**



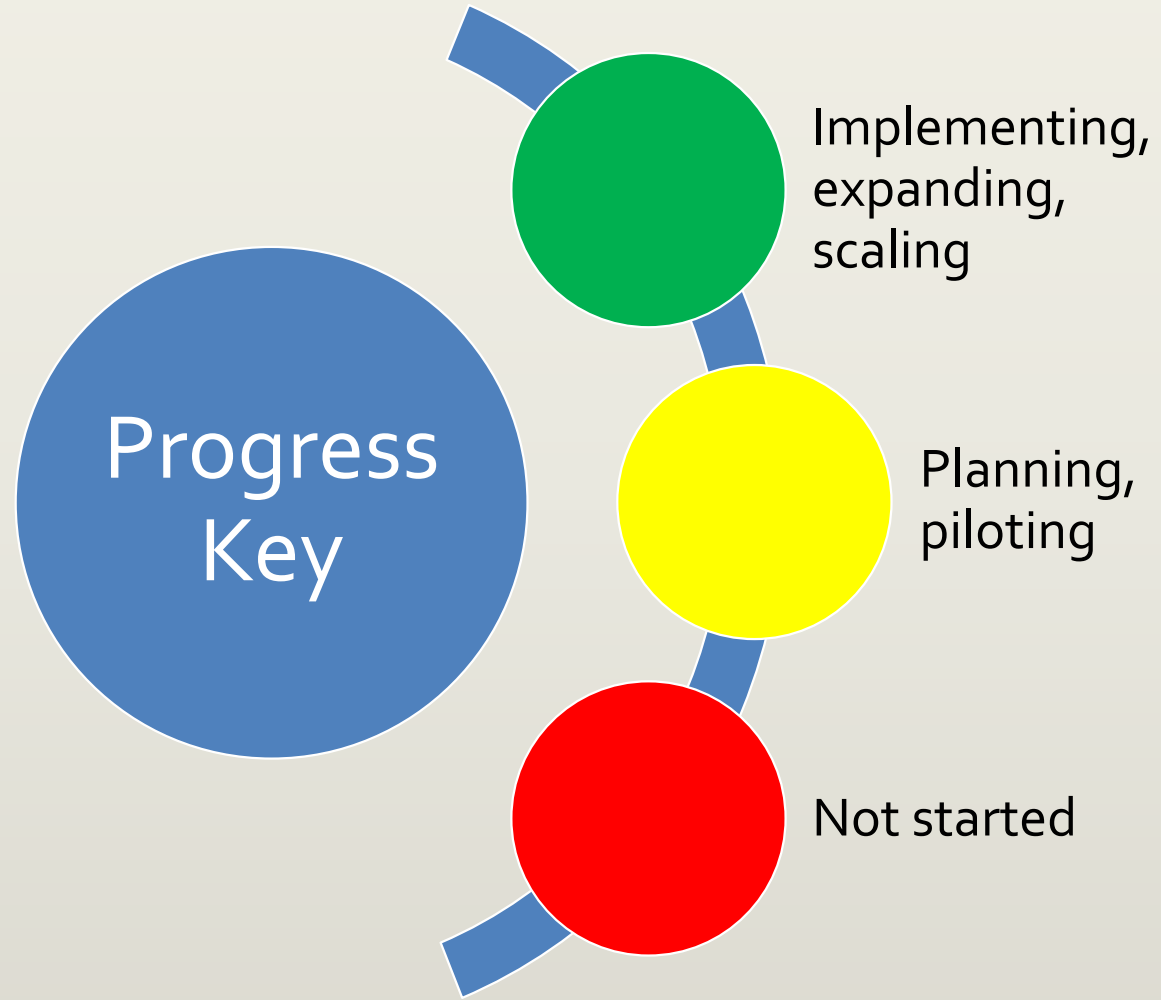
# 2020: Summary of Highlights and Challenges

## Successes

- Quick and coordinated crisis response across units of government and organizations
- Significant expansion of non-congregate sheltering options
- Coordinated investment planning for CV funds
- Increased investment in homeless response and rehousing infrastructure

## Challenges

- Leadership capacity
- System capacity
- Focus on crisis response to COVID, slow housing process
- Staff turnover, staff expansion (hiring and onboarding)



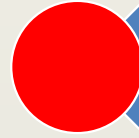
# Priority 1: *Optimizing the Crisis Response System*



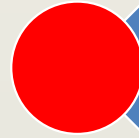
Create and implement clear front door diversion strategy



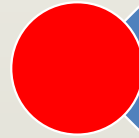
Develop and implement clear strategy for street outreach strategies connecting individuals and families to RRH and PSH



Create a comprehensive outreach plan and evaluation system inclusive of PSBO and FSBO



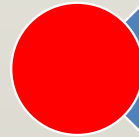
Engage new community Mental Health Centers in expanding effective housing models



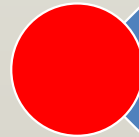
Provide high-quality professional case management services in all shelters and day services centers



Increase low-barrier shelter options for unsheltered individuals and families, inclusive of LGBTQ individuals and those with active substance abuse



Create policies and practical solutions to provide safe, stable options to reduce trauma for unsheltered individuals while waiting for housing



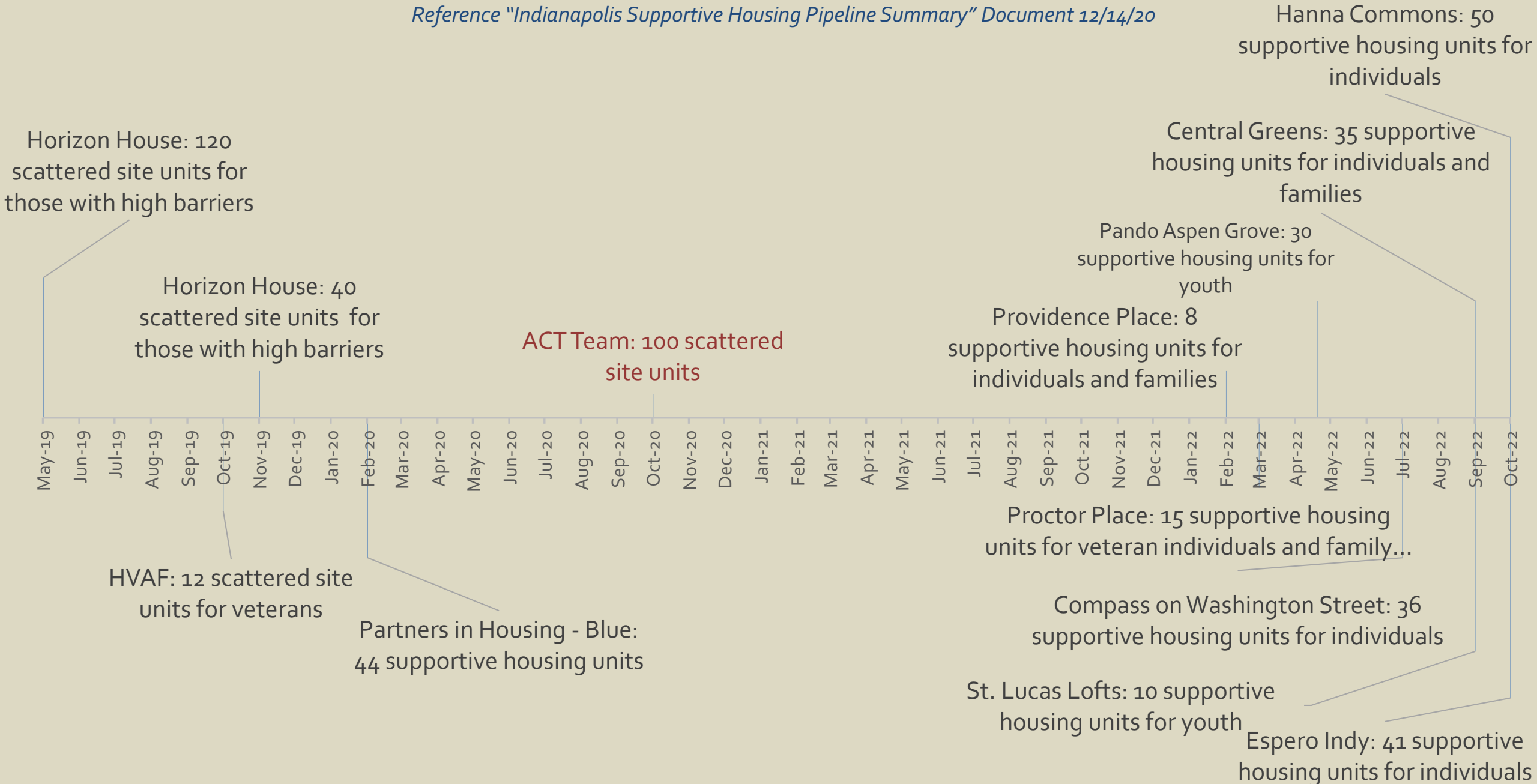
Align transitional housing with quality standards to reduce lengths of stay and increase exits to permanent housing

## Priority 2: *Increasing availability and access to permanent housing*

- Create a pipeline of permanent supportive housing units funded outside of HUD CoC
- Increase units of affordable housing set aside for individuals and families experiencing homelessness
- Support affordable housing landlords to provide consistency in the quality of units and rental terms
- Create additional scattered site subsidies to increase client-choice housing options
- Increase availability of recovery housing for previously homeless individuals
- Ensure availability of adequate safe housing options for survivors of domestic violence
- Build the capacity of permanent supportive housing providers to serve people with high barriers
- Re-examine and revise policies and practices that create barriers to housing access

# PSH Pipeline Timeline

Reference "Indianapolis Supportive Housing Pipeline Summary" Document 12/14/20



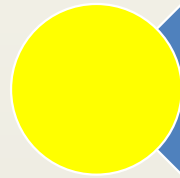


# Priority 3: *Expanding and enhancing wraparound services*

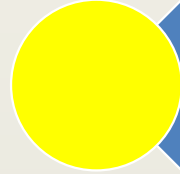
- Provide funding and support to all service providers to integrate Housing First and RRH best practices
- Provide case management services to assist individuals with obtaining health care coverage and access to primary health care services
- Increase the accessibility and affordability of public transportation
- Increase access to employment training, certification opportunities, and job placement
- Expand access to and funding for a centralized SSI/SSDI Outreach, Access, and Recovery (SOAR)
- Establish system led service delivery to streamline housing navigation and landlord relationship development
- Expand Medicaid reimbursement capacity and braided funding models
- Increase availability of criminal record expungement
- Re-examine and revise policies and practices that create barriers for high risk, high need populations to access services



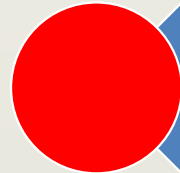
# Priority 4: *Unify Intersecting Systems*



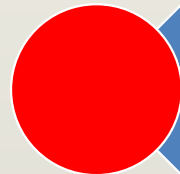
Connect other systems to coordinated entry to better understand when, where, and how housing is available



Pilot cross-sector data sharing agreement



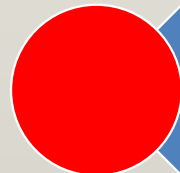
Collaborate with hospital systems to ensure screening, referral, and navigation services are designed to connect patients



Coordinate with Indiana Department of Correction, local jail systems, and re-entry service providers to connect justice-involved individuals to permanent housing



Collaborate with Department of Child Services and the foster care system to connect young adults to permanent housing and services



Work with health insurance & Medicaid providers to promote accountability to policies that require safe housing placement upon release

# Priority 5: *Build the Infrastructure of Collective Impact*

- Reduce barriers for service providers not using HMIS to join data tracking practices
- Provide all HMIS users with onboarding, resources, support to ensure adherence to data collection and quality
- Implement a targeted community education plan to share plan priorities, progress, and opportunities for collaboration
- Define and align the Continuum of Care and its governing structure with priorities in the Plan
- Develop a communication system between all Continuum of Care workgroups to share progress, challenges, and best practices
- Develop a readily available Implementation Guide *AND Coordinated Investment Planning tool* to focus on outcomes and resources needed to execute the plan
- Convert existing resources, target new investments, and enhance funding collaboration to shift from managing homelessness to ending homelessness

# Priority 6: *Implement racial equity across homeless response system*

- Create a board development committee (no less than 30% people of color)
- CoC Governing Board to consist of no less than 30% people of color
- By 2023, every CoC committee is comprised of no less than 30% people of color
- Engage new partners to improve access to housing options for communities of color experiencing homelessness
- Provide annual training for leadership and direct service staff focusing on underlying, systemic issues contributing to racial disparity and strategies for reducing disparity
- Assess CoC and ESG applicants' plans to mitigate racial disparities
- Monitor NOFA and ESG projects on a common set of racial disparity criteria
- No less than twice per year, review to assess trends in racial disparity

# 2021 Priorities

Review of Project Management Structure and Priorities for  
2021

# Project Management Team

Project Management Lead: Danielle Bagg-Wireman

CoC  
Coordination

Rachael  
Sample/Alicia  
Vaughn

Crisis  
Response/  
Diversion

Lisa  
Huffman/  
Amy  
Gibson

Funding  
Chelsea  
Haring-  
Cozzi/  
Rodney  
Stockment

Performance  
Sal Muñoz

PSH Pipeline  
and  
Management

Rodney  
Stockment/  
Andrew  
Merkley

RRH  
Expansion  
Rachael  
Sample

Veterans  
Chris Ray

Youth/Young  
Adults

Amy  
Gibson/Alicia  
Vaughn

2021  
Priorities:  
Optimize  
the Crisis  
Response  
System

# Creating and Scaling Front-Door Strategies

Developing and piloting system-wide diversion

- Project Manager: Amy Gibson
- Project Manager: Ashlee Weaver

Scaling and implementing Coordinated Outreach in alignment with the program model

- Project Manager: Lisa Huffman

2021  
Priorities:  
Increase  
Availability  
and Access to  
Permanent  
Housing

## Solidify and coordinate growth in PSH and RRH and revise policies and assessment tools to improve housing access

Solidify pipeline, implement dimensions of quality assessment, reduce barriers to housing and refine PSH program model

- Project Manager: Rodney Stockment

Coordinate with RRH projects to align under Written Standards Support RRH infrastructure to achieve continued growth

- Project Manager: Rachael Sample

Revise and update housing assessment to reduce barriers to housing

- Project Manager: Lisa Huffman



# CSH “Quality Supportive Housing Certification” Project

Lia Hicks, CSH

2021  
Priorities:  
Expanding  
and  
Enhancing  
Wraparound  
Services

# Continue to enhance capacity for services in housing and develop system-wide employment strategies

Continued implementation, expansion and sustainability of Housing to Recovery Fund

- Project Manager: Rodney Stockment

Establish system-led service delivery to streamline housing navigation and landlord relationship development

- Project Manager: Rachael Sample
- Project Manager: HomeNow Indy

Develop system-wide strategy to connect households to employment, training, certification opportunities etc

- Project Manager: Rachael Sample

# 2021 Priorities: Unifying Intersecting Systems

## Develop and expand new and existing partnerships, data sharing and integration with others systems

Continue coordination with DCS and support ongoing youth-system integration to support housing access for YYA

- Project Manager: Amy Gibson

Integrate system partners into front-door diversion strategies and establish process and practices for cross-system CES engagement

- Project Manager: Amy Gibson
- Project manager: Ashlee Weaver

Implement State Dept of Health data integration pilot and local jail and health system integration

- Project Manager: Sal Muñoz

# 2021 Priorities: Building the Infrastructure of Collective Impact

## Improve data quality and coverage, and develop and implement a communication strategy to share progress

Implement data quality plan, identify and eliminate barriers to HMIS usage

- Project Manager: Sal Muñoz

Develop and manage ongoing progress and performance reports to share with CoC on a regular and annual basis

- Project Manager: Sal Muñoz/Rachael Sample

Create infrastructure to communicate vision, progress, and a framework to ensure CoC and members can identify their role and identify opportunities to engage

- Project Manager: Rachael Sample



# 2021 Dashboard Preview



# Dashboards in Development

## 2020 Homelessness System Overview

- Annualized number of those experiencing homelessness and those receiving services
- Annualized CES inflow and outflow
- <https://www.indycoc.org/community-data/overview>

## 2020 CES Dashboard

- Annualized data for CES assessments, referrals, and housing placements
- Sub-population filters
- <https://www.indycoc.org/community-data/coordinated-entry-system-data>

## CoC Weekly Successes

- Weekly CES assessments, referrals and housing placements
- <https://www.indycoc.org/community-data/coordinated-entry-system-data>

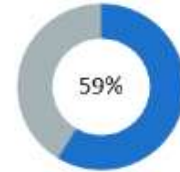
# Equity Dashboard

## ANNUALIZED INDIANAPOLIS HOMELESSNESS EQUITY DASHBOARD



- ALL PEOPLE OF COLOR
- BLACK
- LATINX
- LGBTQ+
- YOUTH 18-24
- MENTAL HEALTH
- PHYSICALLY DISABLED
- VETERAN

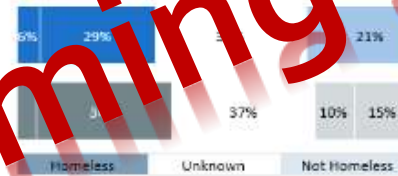
% OF PEOPLE ENTERING PROGRAM



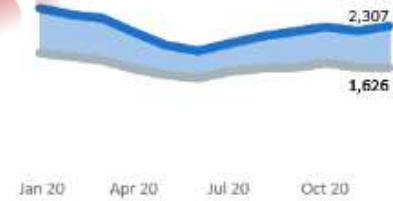
MOST RECENT ASSESSMENT SCORE



RESIDENCE PRIOR TO PROGRAM ENTRY

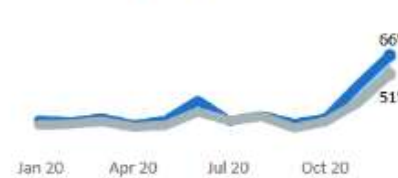


PEOPLE ACTIVE IN PROGRAM

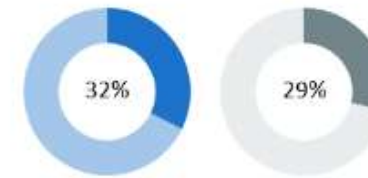


- HEADS OF HOUSEHOLD ONLY
- ALL ADULTS
- ALL PEOPLE

% OF EXITS TO HOUSING



% OF RETURNS TO HOMELESSNESS



- PREVENTION
- STREET OUTREACH
- COORDINATED ENTRY
- EMERGENCY SHELTER
- TRANSITIONAL HOUSING
- RAPID RE-HOUSING
- PERMANENT SUPPORTIVE HOUSING

Coming Soon!



# System Performance Dashboard

## Indy CoC System Performance Dashboard

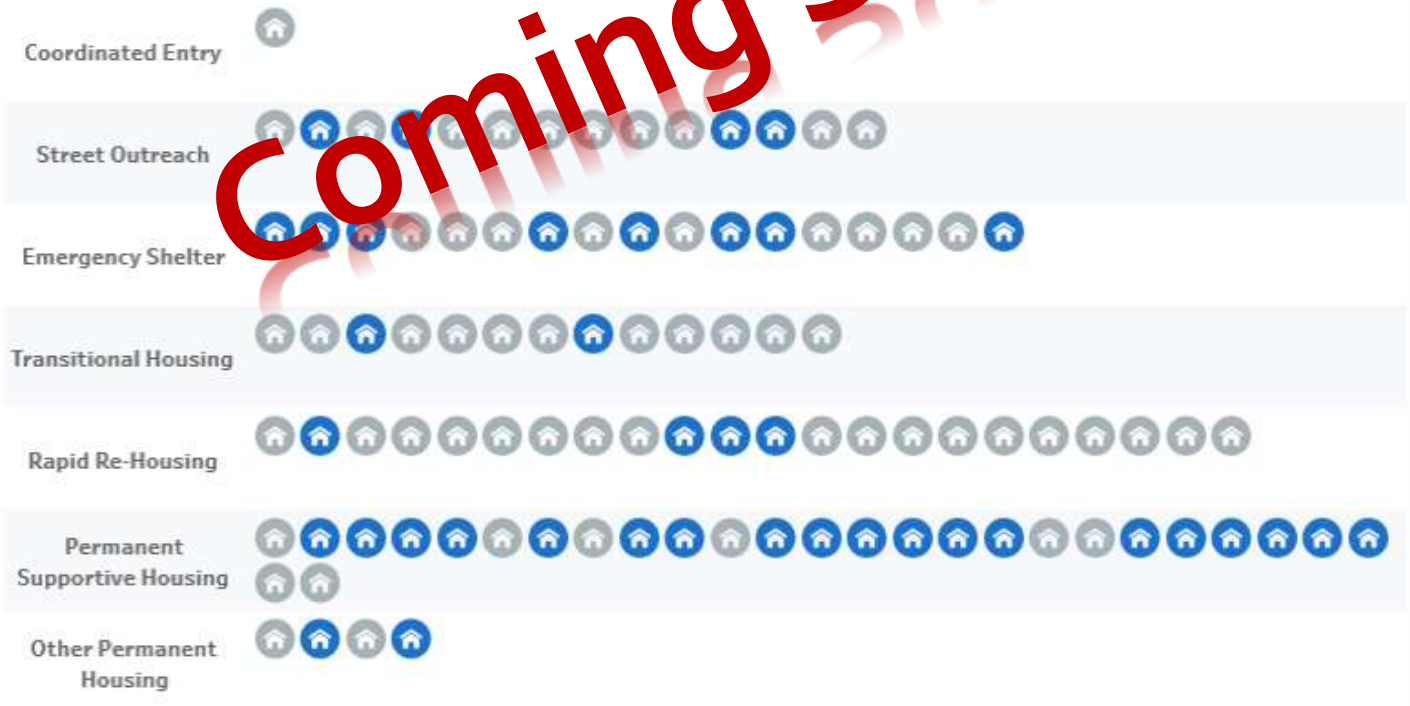


The dashboard is currently displaying data from 1/1/20 through 12/31/20.

**Report Parameters**

Report End: 12/31/2020  
Report Period:  Month  Quarter  Year  
Minimum Goals Met: 2

<b>Length of Time Homeless</b> 59 days	<b>Returns to Homelessness</b> 29%	<b>Housing Success</b> 70%	<b>Inflow and Outflow System-wide</b> 4,488 active people +6,570 entering people -6,484 exiting people 4,574 people remaining
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Coming Soon!





2021  
Priorities:  
Implement  
racial equity  
across  
homeless  
response  
system

## Incorporate NAEH Racial Equity Action Steps into CoC equity framework

Create CoC racial equity framework with short and long-term goals and develop process for monitoring progress

- Project Manager: Chelsea Haring-Cozzi

# CSH Building A Peer Support Workforce Project

Lia Hicks, CSH



# CoC Talent Pipeline

Ascend Indiana





# Council Conversations

Pastor David Greene

Scarlett Martin



Thank you!

## Future CoC Convenings

- All are listed on the [www.indycoc.org/calendar](http://www.indycoc.org/calendar)
  - April 13 9-11 AM
  - July 20 9-11 AM
  - Nov 16 9-11 AM

Check that you are receiving our Newsletter

- Sign-up at <https://www.indycoc.org/> (scroll down!)

