



COORDINATED STREET OUTREACH PROGRAM MODEL

Indianapolis Continuum of Care

The program model for Coordinated Street Outreach is the description of the purpose, activities and outcomes that align with community expectations for the program. This model will be reviewed again in 2021 to establish targets for performance.



Program	Population	Timeline of Services	Description	Essential Elements	Outcomes
Coordinated Street Outreach	Unsheltered individuals with the highest vulnerability	Ongoing engagement as long as an individual is experiencing unsheltered homelessness, regardless of whether they are engaging in housing or services	Street outreach is a coordinated, targeted and intentional effort to engage individuals experiencing unsheltered homelessness with the sole purpose of moving individuals into permanent housing.	<p>Engagement Providing case management and service coordination for individuals on the street to build relationships Building trust and rapport with unsheltered individuals, particularly those who are underserved and vulnerable Completing housing (coordinated entry system) assessments</p> <p>Housing Navigation Locating documentation or support in acquiring documentation for permanent supportive housing Attending case conferencing Partnering with housing providers to support housing placement Tracking status of individuals in the housing pool, providing updates Monitoring progress and track acquiring of documents</p> <p>Community Engagement Communicating with stakeholders in the target area assigned and attend meetings or events as needed Networking with law enforcement, hospitals, residents and businesses in the target area assigned</p>	<p>Targets to be set by using HMIS data. Data will be reported in aggregate by demographics to ensure equity in service provision.</p> <p># of days from first contact to completed coordinated entry system assessment (including documentation)</p> <p>% of people encountered completing a coordinated entry system assessment (including documentation)</p> <p>% of people housed from unsheltered status</p>