



2021 Quarter 3 Project Management Work Plan Summaries

This document is maintained by Rachael Sample. Please contact project managers for details on the full work plans for work groups and implementation groups. This document also includes the outcomes of groups that wrapped-up meeting in Q3.



WORK GROUPS THAT WRAPPED-UP IN Q3 2021	STRATEGIC PRIORITY	DELIVERABLE AND/OR OUTCOME
Diversion System Planning Group Transfer Policy Work Group Case Conferencing Revamp Work Group Core Rehousing Team Minors Experiencing Homelessness Work Group	Strategic Priority 1: Optimizing the Crisis Response System Strategic Priority 2: Increase Availability and Access to Permanent Housing Strategic Priority 4: Unifying Intersecting Systems	<p>Deliverable: System-wide guidelines for practicing diversion from homelessness.</p> <p>Deliverable: Drafted new policy for moving-on vouchers, and has requested the development of a system-wide move-on assessment. New work group will be forming to create the assessment, and when completed the policy and assessment will be taken to the Blueprint Council for approval.</p> <p>Deliverable: utilization of the AirTable platform to support meeting agenda and structure, new case conferencing onboarding packet.</p> <p>Result: the day-to-day rehousing efforts in response to COVID-19 has transitioned to case conferencing and strategy implementation with the support of project management to coordinate efforts with Indianapolis Housing Agency.</p> <p>Deliverable: Provided a new diversion from homelessness diversion tool for minors to be used in Marion Co schools.</p>

2021 STRATEGIES IN QUARTER 3	PROJECT MANAGER	STRATEGIC PRIORITY	WORK GROUP(S) AND DELIVERABLE(S)
Creating and Scaling Front-Door Strategies 1. Develop and pilot system-wide diversion	Diversion- Amy Gibson	Strategic Priority 1: Optimizing the Crisis Response System	<p>Implementation Work Group: Coordinated Outreach Expansion teams meet weekly or bi-weekly for small group case conferencing. Contact Lisa Huffman with questions.</p>

<p>2. Scale and implement coordinated outreach in alignment with the program model</p>	<p>Coordinated Outreach- Lisa Huffman</p>		
<p>Solidify and coordinate growth in Permanent Supportive Housing and Rapid Rehousing, and revise policies and assessment tools to improve housing access</p> <ol style="list-style-type: none"> 1. Solidify pipeline, implement dimensions of quality assessment, reduce barriers to housing and refine PSH program model 2. Coordinate with RRH projects to align under Written Standards 3. Revise and update housing assessment to reduce barriers to housing 	<p>Permanent Supportive Housing- Rodney Stockment and Natalie Roberts</p> <p>Rapid Rehousing- Rachael Sample</p> <p>Coordinated Entry- Lisa Huffman</p>	<p>Strategic Priority 2: Increase Availability and Access to Permanent Housing</p>	<p>CSH dimensions of quality project continued its implementation. No active groups.</p> <p>NOFA Service Provider and Nonconflicted Member Work Groups met weekly after the release of the 2021 CoC Program NOFO in mid-August. Work groups reviewed policy, approved project ranking, and selected two new supportive housing projects and one new HMIS project for funding in the 2021 competition. NOFO due November 16 to HUD, anticipated submission date by Indianapolis CoC is November 12.</p> <p>Coordinated Entry Assessment and Prioritization Work Group is meeting as needed to continue the development of an assessment to replace the VISPDAT. Indianapolis was selected to receive HUD TA for the replacement of our assessment tool, and will be convening groups in late 2021-22. Contact Lisa Huffman with questions.</p> <p>RRH/PSH Move-on Assessment Work Group: convened weekly for 5 weeks to develop an assessment tool for case managers in RRH and PSH to identify clients that need an ongoing subsidy, but do not need ongoing services to maintain housing stability. The deliverable created by the work group is an inclusive assessment tool with recommendations on implementation. The tool will be integrated into HMIS. Contact Rachael Sample with questions.</p> <p>Youth Action Board (YAB) meets weekly to review and revise policies and increase access to permanent housing. Contact Amy Gibson with questions.</p> <p>Youth Homelessness Demonstration Program Leadership meets</p>

			<p>weekly to support the implementation of the new youth and young adult homelessness projects created in support of the Indianapolis Coordinated Community Plan to End Youth Homelessness. This group will also be working to develop a scoring tool for future CoC NOFA Competitions. Contact Amy Gibson with questions.</p> <p>HomeNow Indy Leadership Work Group meets weekly to implement the HomeNow rehousing strategy, address challenges and create solutions to address gaps, support utilization of ESG-CV funding and American Rescue Plan resources to connect and transition individuals to permanent housing. Contact Danielle Bagg-Wireman with questions.</p> <p>Voucher Implementation Strategy Groups meet regularly and communicate daily to support the utilization of Housing Choice and Emergency Housing Vouchers with the support of project managers. These groups will continue to meet and coordinate as needed to meet the voucher utilization targets in 2021 and into 2022. Contact Greg Stocking with questions.</p>
<p>Continue to enhance capacity for services in housing and develop system-wide employment strategies</p> <ol style="list-style-type: none"> Continued implementation, expansion and sustainability of Housing to Recovery fund. <p>Establish system-wide service delivery to streamline housing navigation and landlord relationship development.</p>	<p>Permanent Supportive Housing- Rodney Stockment and Natalie Roberts</p> <p>Rapid Rehousing- Rachael Sample</p>	<p>Strategic Priority 3: Expanding and Enhancing Wraparound Services</p>	<p>Blueprint Council approved the strategy to restructure supportive housing grants to increase supportive services. Work groups may develop out of this strategy as it evolves. Contact Natalie Roberts with questions.</p> <p>Landlord Engagement Work Group met as needed to support coordination between partners and Housing Acquisition Team. Contact Greg Stocking with questions.</p> <p>Lived Experience Work Group created a set of CoC wide standards for compensating and engaging individuals with lived experience. Anticipating adoption of these new policies by Blueprint Council in December 2021. Contact Rachael Sample with questions.</p>

<p>Develop and expand new and existing partnerships, data sharing and integration with other systems</p> <ol style="list-style-type: none"> 1. Implement State Dept of Health data integration pilot and local jail and health system integration 	<p>Performance- Gwen Beebe</p>	<p>Strategic Priority 4: Unifying Intersecting Systems</p>	<p><u>Data Sharing Update</u>: Currently in the process of finalizing a data sharing agreement with the management performance hub and shortly after will provide a dataset to match clients between systems.</p> <p>Refinements to come after the initial match. The long-term goal will be to create a database connecting healthcare, homelessness, and even eventually justice systems together that can be utilized for case coordination purposes. No work groups are convening at this time.</p>
<p>Improve data quality and coverage, and develop and implement a communication strategy to share progress</p> <ol style="list-style-type: none"> 1. Implement data quality plan, identify and eliminate barriers to HMIS usage 2. Develop and manage ongoing progress and performance reports to share with CoC on a regular and annual basis 3. Create infrastructure to communicate vision, progress, and a framework to ensure CoC and members can identify their role and identify opportunities to engage 	<p>Performance- Gwen Beebe</p> <p>CoC Coordination- Rachael Sample</p>	<p>Strategic Priority 5: Building the Infrastructure of Collective Impact</p>	<p>The HMIS Planning Committee will began meeting in August 2021 to establish site administrator practices and protocols to support functional HMIS administration. Contact Gwen Beebe with questions.</p> <p>HMIS User Group began meeting in August 2021 to conduct policy updates, and to review, update and implement the Data Quality Plan. Contact Gwen Beebe with questions.</p> <p>There are no active work groups at this time for CoC Coordination, but CHIP and City Dept of Metropolitan Development staff meet monthly to coordinate efforts. Contact Rachael Sample with questions.</p>
<p>Establish goals around the impact of homelessness on persons of color and continue to examine data on how disparity can be reduced</p> <p>Blueprint Council created an ad hoc work group to establish goals, examine data and identify</p>	<p>CoC Coordination- Rachael Sample working in support of the Blueprint Council</p>	<p>Strategic Priority 6: Designing a system to reflect the communities being served and reducing the impact of homelessness on persons of color</p>	<p>Racial Disparity Work Group of the Blueprint Council is facilitated by Amanda Wilkerson. It identified actionable items that could be taken on by the system to address disparity, especially among families experiencing homelessness. The group will continue to meet as needed. Contact Rachael Sample with questions.</p>



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CoC Work Groups or Implementation Groups: Contact [Rachael Sample](#) with questions.

CASE CONFERENCING MEETINGS	PRIORITY POPULATION	PURPOSE AND FREQUENCY
CoC Case Conferencing	Chronic individuals, families and single adults	CoC Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps.
Veteran Case Conferencing	Veterans (individuals and families)	Veteran Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps. Contact Trish Smith-Peck with questions.
Youth and Young Adult Case Conferencing	Youth and Young Adults (18-24)	Youth and Young Adult Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps.

Case Conferencing Meetings: Contact ces@chipindy.org with questions.