



2021 Quarter 2 Project Management Work Plan Summaries

This document is maintained by Rachael Sample. Please contact project managers for details on the full work plans for work groups and implementation groups. This document also includes the outcomes of groups that wrapped-up meeting in Q2.

WORK GROUPS THAT WRAPPED-UP IN Q2 2021	STRATEGIC PRIORITY	DELIVERABLE AND/OR OUTCOME
<p>Transfer Policy Work Group</p> <p>Case Conferencing Revamp Work Group</p>	Strategic Priority 2: Increase Availability and Access to Permanent Housing	<p>Deliverable: Drafted new policy for moving-on vouchers, and has requested the development of a system-wide move-on assessment. New work group will be forming to create the assessment, and when completed the policy and assessment will be taken to the Blueprint Council for approval.</p> <p>Deliverable: utilization of the AirTable platform to support meeting agenda and structure, new case conferencing onboarding packet.</p>

2021 STRATEGIES IN QUARTER 2	PROJECT MANAGER	STRATEGIC PRIORITY	WORK GROUP(S) AND DELIVERABLE(S)
<p>Creating and Scaling Front-Door Strategies</p> <ol style="list-style-type: none"> Develop and pilot system-wide diversion Scale and implement coordinated outreach in alignment with the program model 	<p>Diversion- Amy Gibson</p> <p>Coordinated Outreach- Lisa Huffman</p>	<p>Strategic Priority 1: Optimizing the Crisis Response System</p>	<p>Diversion Implementation Work Group is designing system-wide diversion with guidelines for diversion practice. Implementation pilot will begin in September 2021. Contact Amy Gibson with questions</p> <p>Implementation Work Group: Coordinated Outreach Expansion teams meet weekly or bi-weekly for small group case conferencing. Contact Lisa Huffman with questions.</p>
<p>Solidify and coordinate growth in Permanent Supportive Housing and Rapid Rehousing, and revise policies and assessment tools to improve housing access</p> <ol style="list-style-type: none"> Solidify pipeline, implement dimensions of quality assessment, reduce barriers to housing and refine PSH program model Coordinate with RRH projects to align under Written Standards 	<p>Permanent Supportive Housing- Rodney Stockment and Natalie Roberts</p> <p>Rapid Rehousing- Rachael Sample</p> <p>Coordinated Entry- Lisa Huffman</p>	<p>Strategic Priority 2: Increase Availability and Access to Permanent Housing</p>	<p>CSH dimensions of quality project continued its implementation. No active groups.</p> <p>Rapid Rehousing Development Work Group meets as needs arise to develop policies or deliverables to support efforts to house individuals in response to COVID-19. Ex: development of training for new case managers. Contact Rachael Sample with questions.</p> <p>NOFA Service Provider and Nonconflicted Member Work Groups are meeting bi-monthly to discuss CoC policy updates needed in preparation for the 2021 CoC NOFA Competition. Contact Alicia Vaughn with questions.</p>

<p>3. Revise and update housing assessment to reduce barriers to housing</p>			<p>Coordinated Entry Assessment and Prioritization Work Group is meeting as needed to continue the development of an assessment to replace the VISPDAT. Contact Lisa Huffman with questions.</p> <p>Implementation Work Groups: Youth Action Board (YAB) meets weekly to review and revise policies and increase access to permanent housing. Contact Amy Gibson with questions.</p> <p>Youth Homelessness Demonstration Program Leadership meet weekly to support the implementation of the new youth and young adult homelessness projects created in support of the Indianapolis Coordinated Community Plan to End Youth Homelessness. This group is currently developing a scoring tool for future CoC NOFA Competitions. Contact Amy Gibson with questions.</p> <p>HomeNow Indy Leadership Work Group meets weekly to implement the HomeNow rehousing strategy, address challenges and create solutions to address gaps, especially regarding ensuring all those at the non-congregate site (NCS) are connected to and have the supports needed to transition to permanent housing. Contact Danielle Bagg-Wireman with questions.</p> <p>Core Rehousing Full Team is meeting weekly to address ongoing needs for housing navigation, unit acquisition, case management, and coordination to rehouse individuals at the non-congregate hotel sites. Contact Danielle Bagg-Wireman with questions.</p> <p>Rapid Rehousing Move-On Group meeting monthly to implement the move-on strategy for RRH households, problem-solve issues</p>
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<p>Continue to enhance capacity for services in housing and develop system-wide employment strategies</p> <ol style="list-style-type: none"> Continued implementation, expansion and sustainability of Housing to Recovery fund. <p>Establish system-wide service delivery to streamline housing navigation and landlord relationship development.</p>	<p>Permanent Supportive Housing- Rodney Stockment and Natalie Roberts</p> <p>Rapid Rehousing- Rachael Sample</p>	<p>Strategic Priority 3: Expanding and Enhancing Wraparound Services</p>	<p>Blueprint Council is examining opportunity to restructure supportive housing grants to increase supportive services. Work groups may develop out of this strategy as it evolves. Contact Natalie Roberts with questions.</p> <p>Landlord Engagement Work Group is working on refining roles between case managers, housing navigators and system-wide unit acquisition. Deliverables will include role definition matrix and Padmission utilization plan. Contact Rachael Sample with questions.</p> <p>Lived Experience Work Group is creating a set of standard compensation practices for the CoC to utilize when engaging individuals who have experienced homelessness, and researching feedback tools on how to obtain feedback from individuals currently experiencing homelessness. Contact Rachael Sample with questions.</p>
<p>Develop and expand new and existing partnerships, data sharing and integration with other systems</p> <ol style="list-style-type: none"> Implement State Dept of Health data integration pilot and local jail and health system integration 	<p>Performance- Sal Muñoz</p>	<p>Strategic Priority 4: Unifying Intersecting Systems</p>	<p>Minor Workgroup is developing a school-based diversion tool to streamline practice across all Indianapolis school districts, including charter schools. This group is also creating guidance for identification/coding of students experiencing homelessness for all school districts.</p> <p>Contact Amy Gibson with questions.</p> <p><u>Data Sharing Update:</u> Currently in the process of finalizing a data sharing agreement with the management performance hub and shortly after will provide a dataset to match clients</p>

			<p>between systems. Refinements to come after the initial match. The long-term goal will be to create a database connecting healthcare, homelessness, and even eventually justice systems together that can be utilized for case coordination purposes. No work groups are convening at this time.</p>
<p>Improve data quality and coverage, and develop and implement a communication strategy to share progress</p> <ol style="list-style-type: none"> 1. Implement data quality plan, identify and eliminate barriers to HMIS usage 2. Develop and manage ongoing progress and performance reports to share with CoC on a regular and annual basis 3. Create infrastructure to communicate vision, progress, and a framework to ensure CoC and members can identify their role and identify opportunities to engage 	<p>Performance- Sal Muñoz</p> <p>CoC Coordination- Rachael Sample</p>	<p>Strategic Priority 5: Building the Infrastructure of Collective Impact</p>	<p>The HMIS Site Administrator group will begin meeting in August 2021 to establish site administrator practices and protocols to support functional HMIS administration. Contact Sal Muñoz with questions.</p> <p>HMIS Work Group will be convening in August 2021 to conduct policy updates, and to review, update and implement the Data Quality Plan. Contact Sal Muñoz with questions.</p> <p>There are no active work groups at this time for CoC Coordination, but CHIP and City Dept of Metropolitan Development staff meet monthly to coordinate efforts. Contact Rachael Sample with questions.</p>
<p>Establish goals around the impact of homelessness on persons of color and continue to examine data on how disparity can be reduced</p> <p>Blueprint Council created an ad hoc work group to establish goals, examine data and identify strategies</p>	<p>CoC Coordination- Rachael Sample working in support of the Blueprint Council</p>	<p>Strategic Priority 6: Designing a system to reflect the communities being served and reducing the impact of homelessness on persons of color</p>	<p>Racial Disparity Work Group of the Blueprint Council is facilitated by Amanda Wilkerson. It identified actionable items that could be taken on by the system to address disparity, especially among families experiencing homelessness. The group will continue to meet as needed. Contact Rachael Sample with questions.</p>

CoC Work Groups or Implementation Groups: Contact [Rachael Sample](#) with questions.



CASE CONFERENCING MEETINGS	PRIORITY POPULATION	PURPOSE AND FREQUENCY
CoC Case Conferencing	Chronic individuals, families and single adults	CoC Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps.
Veteran Case Conferencing	Veterans (individuals and families)	Veteran Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps. Contact Trish Smith-Peck with questions.
Youth and Young Adult Case Conferencing	Youth and Young Adults (18-24)	Youth and Young Adult Case Conferencing meets weekly to implement rehousing and housing stability efforts for individuals and families experiencing homelessness. Issues identified in case conferencing may result in the creation of work groups to address policy or process gaps.

Case Conferencing Meetings: Contact ces@chipindy.org with questions.