

# Indianapolis CoC Quarterly Convening July 19, 2022

Coalition for Homelessness Intervention and Prevention  
in partnership with the Indianapolis Continuum of Care



# AGENDA

- 2021 Notice of Funding Opportunity (NOFO) Debrief
- 2022 Point in Time (PIT) Count, Housing Inventory Count (HIC), & System Performance Measures (SPM)
- Q & A

# 2021 NOFO RESULTS AND FEEDBACK

Natalie Roberts

City of Indianapolis

Department of Metropolitan Development

- Overall Score and Domestic Violence (DV) Bonus Score
- Self Score on 09.30.2021
- In-Depth Analysis of Missed Points
- Key Takeaways

# Indy CoC Scores

## 2. CoC Scoring Summary (from FY 2021 CoC NOFO)

Scoring Category	Maximum Score (Points)	Your CoC Score (Points)
1B. and 1C. CoC Coordination and Engagement	74.5	63.5
1D. Addressing COVID-19 in the CoC's Geographic Area	21.5	20.5
1E. Project Capacity, Review, and Ranking	30	28
2A. Homeless Management Information System	11	10
2B. Point-in-Time Count	3	3
2C. System Performance	23	12.5
3A. Coordination with Housing and Healthcare Bonus Points	10	0
<b>Total CoC Application Score*</b>	<b>173</b>	<b>137.5</b>

\*The total does not include bonus scores.

## 3. Overall Scores for all CoCs

Highest Score for any CoC	168.25
Lowest Score for any CoC	60.25
Median Score for all CoCs	143
Weighted Mean Score** for all CoCs	155.5

\*\*The weighted mean score is the mean CoC score weighted by Annual Renewal Demand. CoCs that scored higher than the weighted mean score were more likely to gain funding relative to their Annual Renewal Demand, while CoCs that scored lower than the weighted mean were more likely to lose money relative to their Annual Renewal Demand.

# Indy CoC DV Bonus

RRH or Joint TH-RRH Projects				
NOFA Language	NOFA Section	Application Question Number	Maximum Points Available	Your DV Bonus Score
CoC Score. Up to 25 points in direct proportion to the score received on the CoC Application.	II.B.11.(e)(1)(a)	Not Applicable	50	36.57
Need for the Project. Up to 25 points based on the extent the CoC quantifies the need for the project in its portfolio, the extent of the need, and how the project will fill that gap.	II.B.11.(e)(1)(b)	4A-2, 4A-2a	25	25
Quality of the Project Applicant. Up to 50 points based on the previous performance of the applicant in serving survivors of domestic violence, dating violence, or stalking, and their ability to house survivors and meet safety outcomes. Additionally, to be eligible to receive a PH-RRH or Joint TH and PH-RRH project, the CoC must demonstrate that the applicant will use trauma-informed, victim-centered approaches.	II.B.11.(e)(1)(c)	4A-4, 4A-4a, 4A-4b, 4A-4c, 4A-4d, 4A-4e	25	21.5
			<b>Total Score</b>	<b>83.07</b>

Below is a summary of all DV Bonus application scores.

Overall Scores for all DV Bonus Applications	
Highest Score for any CoC	94.05
Lowest Score for any CoC	33.91
Median Score for all CoCs	77.4

# Indy Self Score on 09.13.2021

Section	Maximum Points	Your Indy CoC Score
CoC Coordination	96	80
Project Ranking	30	29.5
HMIS	11	10
System Perf Measures	23	12
<b>NOFO Application Total</b>	<b>160</b>	<b>131.5</b>

\*Note: There are three points missing for PIT so our total self score would have been 134.5 and we did not add in the bonus.

Self Score: 134.5

Actual Score: 137.5

# IN-DEPTH ANALYSIS OF NOFO AND MISSED POINTS



# CoC Coordination & Engagement

## 1B & 1C

- **Issues that were identified**
  - Training on Fair Housing, DV, and other basic trainings
  - More in-depth technical assistance (TA) for new projects into the CoC
- **Actions Already Taken**
  - Training on May 25, 2022 and May 26, 2022
- **Next Steps**
  - CoC Grant Team and Consultants to offer more in-depth technical assistance (TA) for new projects and NOT vote in the Non-Conflicted Workgroup

# Promoting Racial Equity in Homelessness

## S1 – C15

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	No
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	No
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	No
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

### Action Steps Taken

- Equity Dashboard is in use for all to utilize
- Non-Conflicted Workgroup working on adding more members that are representative of our community and those with lived experience. As well as partners that are not represented: workforce development, healthcare, domestic violence

### Next Steps / Questions

- What will the Racial Equity Workgroup be looking at for the Racial Equity Assessment?
- When will the 2022 Racial Equity Assessment take place?

# HMIS

## 2 – A5

2A-5. Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
NOFO Section VII.B.3.c. and VII.B.7.	

Enter 2021 HIC and HMIS data in the chart below by project type:

Project Type	Total Beds 2021 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
1. Emergency Shelter (ES) beds	1,095	81	914	90.14%
2. Safe Haven (SH) beds	51	0	51	100.00%
3. Transitional Housing (TH) beds	451	131	320	100.00%
4. Rapid Re-Housing (RRH) beds	692	91	601	100.00%
5. Permanent Supportive Housing	1,295	0	759	58.61%
6. Other Permanent Housing (OPH)	448	0	79	17.63%

- Missing Items:**
  - 58.61% PSH Beds** in HMIS (Under 84.99% threshold)\*
  - 17.63% of OPH** (Other Permanent Housing) are in HMIS\*
- Actions Already Taken**
  - NOFO Stated:
    - CHIP working on updating PIT/HIC Data on July 18<sup>th</sup>, 2022, to update HUD VASH numbers.

# System Performance Measure: 2 – C1

## First Time Homeless

- **2-C1: First Time Homeless**
  - **Comments from DMA**
    - In order to ensure continued progress on this outcome, it would be good to make sure that the actual outcomes (vs outputs) are being evaluated and that the diversion strategy is producing the desired outcomes (from Outreach Inc for YHDP and Prevention from HealthNet (ESG)).
  - **Actions Already Taken**
    - In the YHDP diversion scoring tool, we are looking at new entries to homeless for Outreach Diversion. Basically, how many people are entering into homelessness after Outreach exits them from the diversion program?
  - **Next Steps/Questions**
    - Is there a diversion program model? YHDP says 80% is the goal for diversion through the Coordinated Community Plan.
    - What are the goals as a system for Diversion?
- **Indy CoC received full points for this question.**
- **Saw spike in first time homeless due to COVID.**

# System Performance Measure: 2 - C2

## Length of Stay

- **2-C1: Length of Stay**
  - **Comments from DMA**
    - There needs to be a clear strategy/action plan defined.
    - [May be worth looking at this old \(but good\) strategy sheet from HUD about SPMS.](#)
  - **Missing Items:**
    - NOFO Narrative talked about the community plan to end homelessness, PSH pipeline, and prioritization, PANDO project for YYA, Landlord engagement with ESG-CV/Padmission/HomeNow.
    - Who oversees this measure?
      - Reviewing data
      - Sharing updates
      - Working on strategies to shorten length of stay
  - **Actions Already Taken**
    - Currently, collaborative applicant and HMIS team is working with CoC projects only on reviewing data and looking at SPMs quarterly in city monitoring meetings AND quarterly Provider input workgroups. **This does not include SSVF, ESG, or other funded projects.**
  - **Next Steps/Questions**
    - Indy CoC needs to articulate the strategy and action steps.
- **Indy CoC received 1 out of 6 points**
- **The actual measure is weighted LESS than the plan/action steps**
- **HUD takes into consideration the plan itself and if the plan will work/is feasible.**

# System Performance Measure: 2 – C3

## Exits to Permanent Housing

- **2-C3: Exits to Permanent Housing**
  - **Comments from DMA**
    - Follow up on the move on strategy with vouchers.
    - [May be worth looking at this old \(but good\) strategy sheet from HUD about SPMS.](#)
  - **Missing Items:**
    - NOFO Narrative talked about increasing PSH units by 222 units each year and move-on with vouchers.
    - Who is in charge of this measure?
      - Reviewing data
      - Sharing updates
      - Working on strategies to increase exits to permanent housing for all projects (not just CoC/ESG Funded)
  - **Actions Already Taken**
    - Still working with IHA with the EHV and HCVs
    - Working with IHA on PSH Re-Structure or other alternatives
    - Building more PSH Units.
  - **Next Steps/Questions**
    - Indy CoC needs to articulate the strategy and action steps.
    - Identify who is accountable for creating strategy/action steps
- **Indy CoC received 4 out of 5 points**
- **The actual measure is weighted LESS than the plan/action steps**
- **HUD takes into consideration the plan itself and if the plan will work/is feasible.**

# System Performance Measure: 2 – C4

## Returns to Homelessness

- **2-C4: Returns to Homelessness**
  - **Comments from DMA**
    - There has been work in other communities through the pandemic to better understand how to target prevention resources, including targeting prevention to folks who would otherwise return to homelessness. Identify the leading "risk" factors of folks returning and have a more targeted follow-up to support clients.
    - [May be worth looking at this old \(but good\) strategy sheet from HUD about SPMS.](#)
  - **Missing Items:**
    - NOFO Narrative talked about Dimensions of Quality looking at case management for PSH and PSH Re-structure for more service dollars.
    - Who is in charge of this measure?
      - Reviewing data
      - Sharing updates
      - Working on strategies to decrease returns to homelessness (not just CoC/ESG Funded)
  - **Actions Already Taken**
    - PSH-Restructure discussions happening with IHA. Talk about existing projects being reallocated.
    - CSH has completed Dimensions of Quality and awarded certifications.
  - **Next Steps/Questions**
    - Indy CoC needs to articulate the strategy and action steps.
    - Identify who is accountable for creating strategy/action steps
- **Indy CoC received 1 out of 6 points**
- **The actual measure is weighted LESS than the plan/action steps**
- **HUD takes into consideration the plan itself and if the plan will work/is feasible.**

# System Performance Measure: 2 – C5

## Increasing Employment Cash Income

- **2-C5: Increasing Employment Cash Income**
  - **Comments from DMA**
    - \*Make sure that SOAR Related trainings are happening.
    - \*Increasing cash income has been hard. Encourage to create partnerships and work with workforce development organizations.
    - \*Eli Lilly funding is AMAZING! Make sure coordination is happening and priority is ESG/CoC funded folks.
    - [May be worth looking at this old \(but good\) strategy sheet from HUD about SPMS.](#)
  - **Missing Items:**
    - Who is working on strategies to increase employment (not just CoC/ESG Funded)
  - **Actions Already Taken**
    - Confirm that SOAR training took place.
  - **Next Steps/Questions**
    - Indy CoC needs to articulate the strategy and action steps.
    - Identify who is accountable for creating strategy/action steps
    - Do our partners have MOUs with any of the workforce development partners?
- **Indy CoC received 3.5 out of 4 points**
- **The actual measure is weighted LESS than the plan/action steps**
- **HUD takes into consideration the plan itself and if the plan will work/is feasible.**



# Coordination With Housing & Healthcare: Bonus 3 - A

- **3-A Housing and Healthcare Bonus**
  - **Missing Items:**
    - Did not have a new project serving families.
  - **Actions Already Taken**
    - Alicia is working on an attachment to the RFP that that will allow for projects to have all of this housing bonus information in one location.
  - **Next Steps/Questions**
    - Indy CoC needs to articulate the strategy and action steps.
    - Prioritize family project, projects that have a Housing Partnership (IHA or private funds), and have a healthcare partnership. MUST have MOU documentation as proof.
- **Indy CoC received 0 of the 10 bonus points**

# KEY TAKEAWAYS

# Takeaways

- **1-C15 & 1-E: Promoting Racial Equity**
  - 2022 Racial Equity Assessment
  - More inclusive communication with underrepresented populations.
  - Training and race and ethnic diversity.
- **1 – B & 1-C: Coordination in the CoC**
  - Training, policy, focus on family separation.
  - More family units in the CoC for RRH and PSH.
  - More in-depth TA during NOFO process
- **2-A5: HMIS**
  - 84.99% of PSH and OPH beds need to be in HMIS
- **2-C: System Performance Measures**
  - Clear action steps for improving SPMs.
  - Clear direction on who is accountable for the SPM.
  - See each slide for more details on each measure
- **3-A: Housing and Healthcare Bonus**
  - Continue building relationship with PHA (IHA)
  - Promote Healthcare partnerships with organizations.
  - Make sure that MOUS and other backup documentation is easy to access and read for HUD.



# QUESTIONS?

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# **POINT-IN-TIME COUNT, HOUSING INVENTORY COUNT, & SYSTEM PERFORMANCE MEASURES**

Danielle Bagg Wireman

Coalition for Homelessness Intervention and Prevention

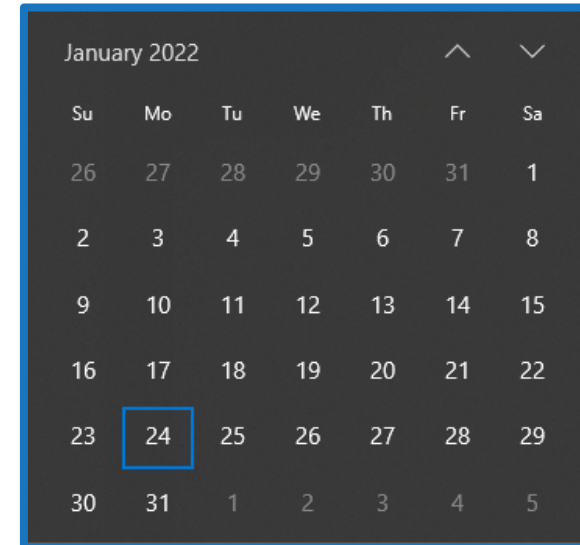
- Point-in-Time (PIT) Count
- Housing Inventory Count (HIC)
- System Performance Measures (SPM)

# POINT-IN-TIME (PIT) COUNT

January 24, 2022

# PIT Methodology

- Mirrored 2021 PIT
  - Reduced survey questions
  - Data collected over 5 days
  - HMIS data, unsheltered surveys and survey of non-HMIS participating shelters
- Chronic data collected for unsheltered in 2022



January 2022							^	v
Su	Mo	Tu	We	Th	Fr	Sa		
26	27	28	29	30	31	1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30	31	1	2	3	4	5		

Survey asked people where they stayed night of January 24, 2022

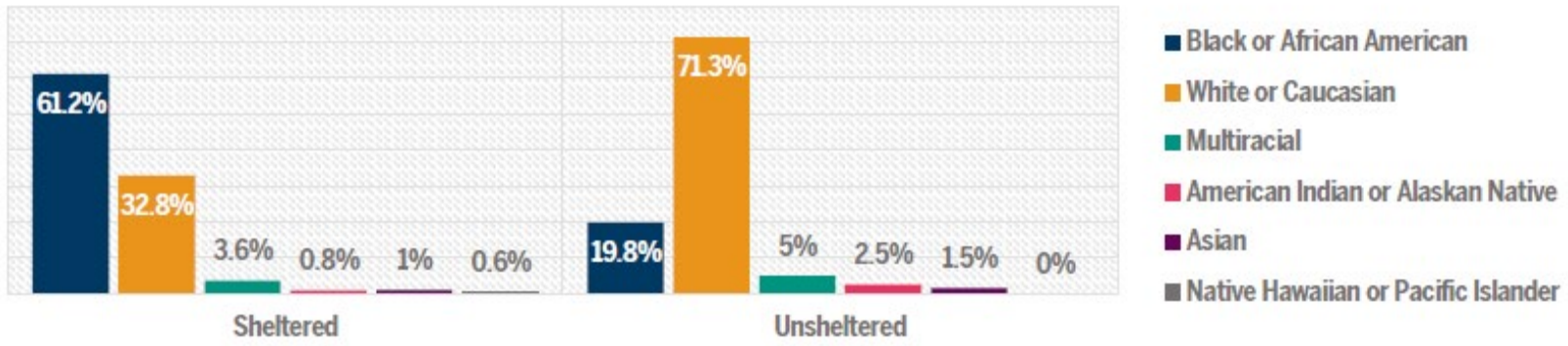


**TABLE 1. Marion County PIT Count (2016–22)**

	2016	2017	2018	2019	2020	2021	2022	CHANGE 2021-22
Low temperature	23°F	37°F	27°F	-11°F	18°F	27°F	21°F	-6°F
Sheltered	1,489	1,657	1,546	1,462	1,402	1,665	1,559	-6.4%
Unsheltered	130	126	136	105	186	263	202	-23.2%
<b>Total</b>	<b>1,619</b>	<b>1,783</b>	<b>1,682</b>	<b>1,567</b>	<b>1,588</b>	<b>1,928</b>	<b>1,761</b>	<b>-8.7%</b>

# PIT Key Takeaways

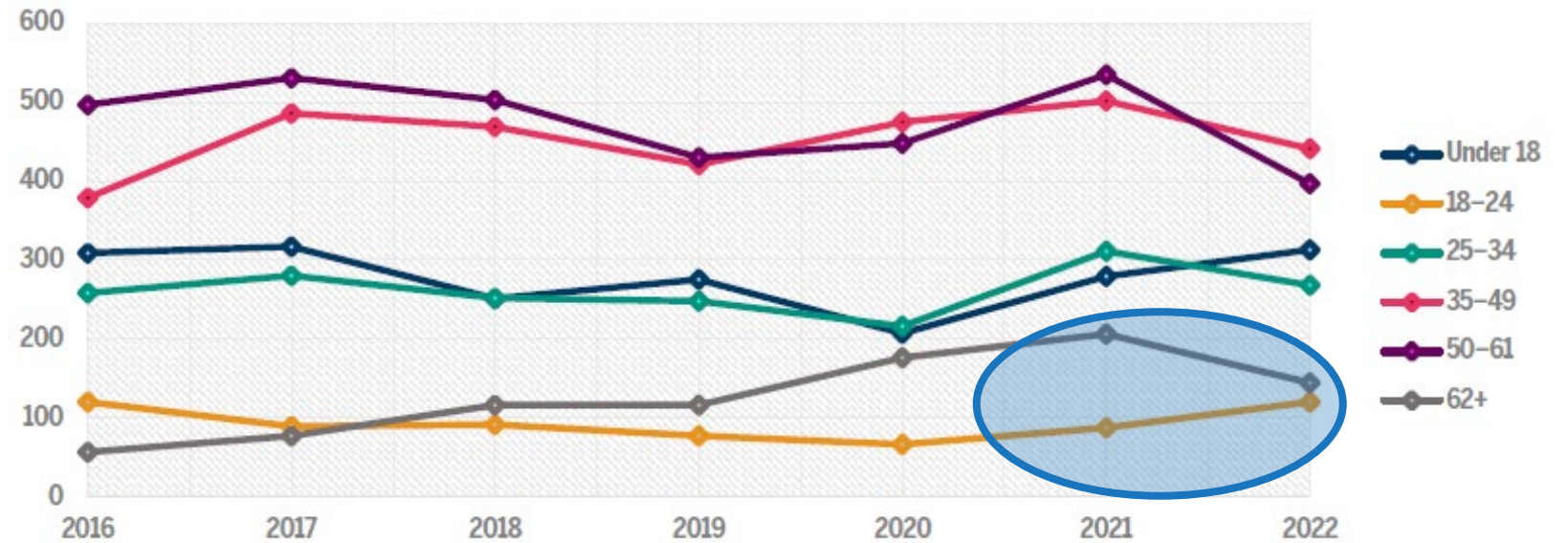
**FIGURE 8. Racial disparities in sheltered and unsheltered populations (2022)**



56% of total individuals counted were Black or African American

# PIT Key Takeaways

**FIGURE 4.** Individuals experiencing homelessness by reported age (2016–22)



**TABLE 6. Households with children experiencing homelessness by location (2022)**

	SHELTERED	UNSHELTERED	TOTAL	CHANGE 2021-22
Total number of households with children	153	2	155	+27%
Number of children younger than 18 years old	308	2	310	+15.7%
Number of adults	173	2	175	+31.6%
Chronically homeless households with children	1	0	1	-66.7%
Persons in chronically homeless households	2	0	2	-81.8%

## PIT Key Takeaways: Families

**TABLE 4. Chronic homelessness by location (2016–22)**

	2016	2017	2018	2019	2020	2022	CHANGE 2020–22
Chronically homeless (sheltered)	76	139	159	73	68	64	-5.9%
Chronically homeless (unsheltered)	52	42	46	52	64	75	+17.2%
<b>Chronically homeless (total)</b>	<b>128</b>	<b>181</b>	<b>205</b>	<b>125</b>	<b>132</b>	<b>139</b>	<b>+5.3%</b>

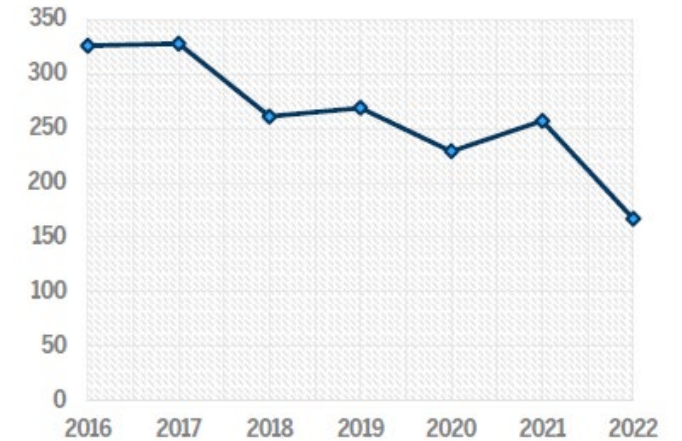
\* Chronic homelessness data was not available for the 2021 PIT Count due to pandemic-related limitations.

## PIT Key Takeaways: Chronic Homelessness

**TABLE 9. Veteran homelessness by location (2016–22)**

	2016	2017	2018	2019	2020	2021	2022	CHANGE 2021–22
Sheltered	317	313	249	261	205	244	155	-36.5%
Unsheltered	9	15	12	8	16	13	12	-7.7%
Total	326	328	261	269	221	257	167	-35%
Percentage of adult PIT Count population	20.1%	18.4%	15.5%	20.8%	16%	15.6%	11.5%	-4.1%

**FIGURE 14. Veterans experiencing homelessness (2016–22)**



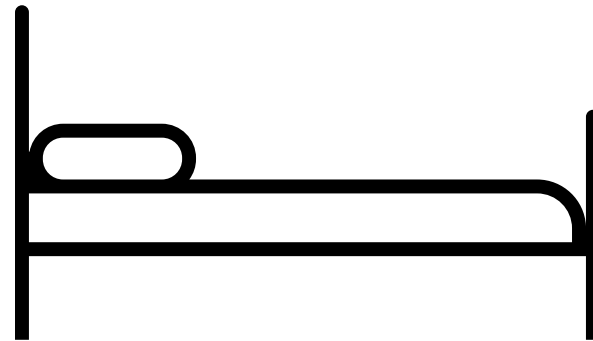
# PIT Key Takeaways: Veterans

# HOUSING INVENTORY COUNT (HIC)

January 24, 2022

# HIC Inventory Changes

- Wheeler Men's Residential reclassified from Transitional Housing to Emergency Shelter (113 beds)
- Anthem Safe Haven reclassified from Safe Haven to Emergency Shelter (>50 beds)



# HIC Bed Utilization

Project Type	Total Beds 2022 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	1,825	81	1,601	92%
Safe Haven (SH) Beds	0	0	0	-
Transitional Housing (TH) Beds	315	134	181	100%
Rapid Re-housing (RRH) Beds	1,121	185	936	100%
Permanent Supportive Housing (PSH)	1,391	0	711*	51%*
Other Permanent Housing (OPH)	1,951	0	442*	23%*

\*632 VASH Beds (PSH) and 1,295 Homeless Preference Voucher beds (OPH) were incorrectly labeled as non-HMIS participating. CHIP is working with a TA provider through the PIT/HIC clean up process to correct this error. Once fixed, PSH bed coverage will be 97% and OPH will be 89%



# SYSTEM PERFORMANCE MEASURES

FY 2021

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	7413	7240	-173
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2309	2415	106
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5104	4825	-279

# System Performance Measure: First Time Homeless

# SPM:

# Length of Time Homeless

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	6404	6393	51	91	40	17	38	21
1.2 Persons in ES, SH, and TH	7084	6724	64	97	33	22	43	21

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	6892	6871	262	410	148	47	111	64
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	7523	7167	281	407	126	59	118	59

# SPM:

# Exits to Permanent Housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	405	903	498
Of persons above, those who exited to temporary & some institutional destinations	11	9	-2
Of the persons above, those who exited to permanent housing destinations	64	213	149
% Successful exits	19%	25%	6%

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	6219	5245	-974
Of the persons above, those who exited to permanent housing destinations	1100	917	-183
% Successful exits	18%	17%	-1%

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	1411	1615	204
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1337	1546	209
% Successful exits/retention	95%	96%	1%

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	106	11	10%	10	9%	11	10%	32	30%
Exit was from ES	1099	160	15%	70	6%	65	6%	295	27%
Exit was from TH	213	18	8%	10	5%	19	9%	47	22%
Exit was from SH	17	2	12%	0	0%	0	0%	2	12%
Exit was from PH	673	62	9%	31	5%	46	7%	139	21%
<b>TOTAL Returns to Homelessness</b>	<b>2108</b>	<b>253</b>	<b>12%</b>	<b>121</b>	<b>6%</b>	<b>141</b>	<b>7%</b>	<b>515</b>	<b>24%</b>

**FY 2020**

37%
27%
22%
20%
19%
25%

# System Performance Measure: Returns to Homelessness

# SPM:

# Increasing Income

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	553	567	14
Number of adults with increased total income	160	179	19
Percentage of adults who increased total income	29%	32%	3%

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	313	331	18
Number of adults who exited with increased total income	105	125	20
Percentage of adults who increased total income	34%	38%	4%

**QUESTIONS?**

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Check out our website – [www.indycoc.org](http://www.indycoc.org)

Visit us on social media:  



**Save the  
Date!**

## **2022 Indianapolis CoC Convenings**

- Tuesday, September 13 at 9:00 – 11:00 am
- Tuesday, November 8 at 9:00 – 11:00 am





# QUESTIONS?

Please contact [info@chipindy.org](mailto:info@chipindy.org) if you need meeting information or general inquiries!

Check out our website – [www.indycoc.org](http://www.indycoc.org)

Visit us on social media:  