2021 Quarter 1 Project Management Work Plan Summaries

This document is maintained by Rachael Sample. Please contact project managers for details on the full work plans for implementation work groups.

March 2021

2021 STRATEGIES IN QUARTER 1	PROJECT MANAGER	STRATEGIC PRIORITY	WORK GROUP(S) AND PURPOSE
Creating and Scaling Front-Door Strategies 1. Develop and pilot system-wide diversion 2. Scale and implement coordinated outreach in alignment with the program model	DIVERSION- AMY GIBSON COORDINATED OUTREACH- LISA HUFFMAN	Strategic Priority 1: Optimizing the Crisis Response System	Diversion planning work group is assessing our community need and develop diversion for future pilot. It is currently convening and coordinated through the technical assistance collaborative (tac). Housing problem solving implementation group is developing strategies to create options and standard guidelines for diverting individuals using expertise gained from tac training. Coordinated outreach partners started implementing with expanded capacity and new staff in January 2021. There will be ongoing communication to review data and assess needs.
Solidify and coordinate growth in Permanent Supportive Housing and Rapid Rehousing, and revise policies and assessment tools to improve housing access 1. Solidify pipeline, implement dimensions of quality assessment, reduce barriers to housing and refine PSH program model 2. Coordinate with RRH projects to align under Written Standards 3. Revise and update housing assessment to reduce barriers to housing	Permanent Supportive Housing- Rodney Stockment Rapid Rehousing- Rachael Sample Coordinated Entry- Lisa Huffman	Strategic Priority 2: Increase Availability and Access to Permanent Housing	CSH Dimensions of Quality project was presented and endorsed by the blueprint council in February. CSH team has begun connecting with individual permanent supportive housing (PSH) projects to begin process. Rapid Rehousing (RRH) development work group convened in Q1 to socialize changes to written standards made in 2020 and define community capacity for rapid rehousing to inform a RRH new performance dashboard. Case conferencing revamp work group is meeting to re-align case conferencing to system vitals and ensure that the case conferencing format and agenda are used to address barriers

			to housing and support the community plan to end homelessness. We are in the planning stages for a workgroup that will revise the current assessment tool (VISPDAT). More information about activating this group will come in Q2.
Continue to enhance capacity for services in housing and develop system-wide employment strategies 1. Continued implementation, expansion and sustainability of Housing to Recovery fund. 2. Establish system-wide service delivery to streamline housing navigation and landlord relationship development.	Permanent Supportive Housing- Rodney Stockment Rapid Rehousing- Rachael Sample	Strategic Priority 3: Expanding and Enhancing Wraparound Services	Information about the Housing to Recovery fund planning group will be available in Q2. HomeNow Indy leadership work group meets daily to identify challenges and create strategies to address gaps, especially in regards to ensuring all those at the non-congregate site (NCS) are connected to and have the supports needed to transition to permanent housing. The landlord engagement work group is convened as needed to continue to refine roles between case managers, housing navigators and system-wide unit acquisition.
Develop and expand new and existing partnerships, data sharing and integration with others systems 1. Implement State Dept of Health data integration pilot and local jail and health system integration	Performance- Sal Muñoz	Strategic Priority 4: Unifying Intersecting Systems	Currently in the process of finalizing a data sharing agreement with the management performance hub and shortly after will provide a dataset to match clients between systems. Refinements to come after the initial match. The long term goal will be to create a database connecting healthcare, homelessness, and even eventually justice systems together that can be utilized for case coordination purposes.
Improve data quality and coverage, and develop and implement a communication strategy to share progress 1. Implement data quality plan, identify and eliminate barriers to HMIS usage	Performance- Sal Muñoz	Strategic Priority 5: Building the Infrastructure of Collective Impact	The HMIS workgroup will be convened in mid-march, and will be dedicated to updating standard operating procedures and clarify roles between the HMIS lead, the agency, and the individual user.

1. Develop and manage ongoing progress and performance reports to share with CoC on a regular and annual basis 1. Create infrastructure to communicate vision, progress, and a framework to ensure CoC and members can identify their role and identify opportunities to engage	CoC Coordination-Rachael Sample		CoC communications and transparency work group is developing strategies to align communications across CoC and support targeted communications to stakeholders.